

THE CITY OF MIAMI GARDENS

HURRICANE GUIDE 2021



IMPORTANT INFORMATION SPECIFICALLY
FOR THE MIAMI GARDENS COMMUNITY.



MIAMI GARDENS



★ 2020 ★

MIAMI GARDENS

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Councilwoman Shannan Ighodaro

Councilwoman Katrina Wilson

Councilwoman Linda Julien

Councilman Robert Stephens, III

CITY MANAGER

Cameron D. Benson

CITY ATTORNEY

Sonja K. Dickens

CITY CLERK

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MESSAGE FROM THE CITY MANAGER

In South Florida, the question is not IF we will experience a direct impact from a hurricane, but WHEN.

As a result, the City of Miami Gardens spends a significant amount of time and resources to ensure our employees and residents are ready to weather the storm. Though the City is working hard to keep you safe, it is important for each and every member of our community to diligently prepare themselves and their families for a storm by developing a Personal Hurricane Plan (PHP). To assist you with this, we have prepared the City of Miami Gardens Hurricane Guide to provide you with the information you need to successfully plan and prepare for a hurricane.

Please bear in mind, how we respond to a hurricane will be modified taking into consideration our new way of living as result of COVID-19. This guide will provide useful information on how to include the recommended guidelines into your PHP.

Have a PHP, know how to implement it and remain informed. Preparing now can save time, stress and even lives.

I thank you for your attention to this critical season.

Cameron D. Benson

GENERAL INFORMATION

Hurricane Season

The Atlantic hurricane season is officially from June 1 to November 30. Over 97% of tropical activity occurs in these six months, but hurricanes have occurred in every month of the year. According to the National Oceanic and Atmospheric Association (NOAA), the most common month for hurricanes is September. Bottom line: We should be prepared year-round.

Tropical Climate—Know your weather

TROPICAL DEPRESSION: An organized system of clouds and thunderstorms with a defined surface circulation and maximum sustained winds of 38 mph (33kt) or less.

TROPICAL STORM: An organized system of strong thunderstorms with a defined surface circulation and maximum sustained winds of 39—73 mph (34-63 kt).

HURRICANE: An intense tropical weather system of strong thunderstorms with a well-defined surface circulation and maximum sustained winds 74 mph (64 kt) or higher. In other parts of the world, the word hurricane is synonymous with typhoon and cyclone.

Forecast

Monitor weather reports frequently and heed the advice of local officials during hurricane season. Tropical systems can speed up, change direction and intensify without warning. You can get information via email and social media as well as over traditional broadcast methods.

The following terms are used by weather forecasters to describe the strength and probability/proximity of a storm from hitting a specific destination.

HURRICANE WATCH A hurricane may strike your area within **48** hours.

HURRICANE WARNING A hurricane is expected to strike your area within **36** hours.

THE SAFFIR-SIMPSON SCALE is a 1-5 rating based on the hurricane's peak wind speed.

Saffir-Simpson Scale

Category 1: Sustained winds of 74-95 mph

Category 2: Sustained winds of 96-110 mph

Category 3: Sustained winds of 111-130 mph

Category 4: Sustained winds of 131-155 mph

Category 5: Sustained winds of 156+ mph

BEFORE A STORM

REGISTRATIONS

Special Needs

Residents who may require specialized transportation, whose medical needs prevent them from evacuating on their own or who may require evacuation assistance must pre-register with the Miami-Dade County Emergency Evacuation Assistance Program immediately.

To register or update your information, visit the Emergency & Evacuation Assistance section at www.miamidade.gov/hurricane or call 311 to receive an application and learn more about the program. If you have family members or people close to you who are in need of this assistance, please make sure they register through this voluntary program.

STAY INFORMED

E-mail

Subscribe now for e-mail notifications about significant emergency and other events affecting you and your neighborhood. Text **MIAMIGARDENS** to 22828 to join the City's list.

Phone/Cellphone

The City of Miami Gardens may utilize its emergency call-notification system to communicate important information in the event of an emergency. To register your phone with this service, please visit the City's website at www.miamigardens-fl.gov.

Social Media

Twitter: CityofMiaGarden

Facebook: Miamigardensfl

Instagram: Cityofmiamigardens

Apps/Radio

Download the City of Miami Gardens' free "Digital Garden" app on Google Play and the Apple Store to report problems and receive information.

Also, tune-in to **AM 970 (City's emergency radio)**

Preparation Plan

City of Miami Gardens residents and businesses are urged to develop a disaster preparedness plan before an emergency strikes. By visiting <https://www.floridadisaster.org/family-plan/> and <https://www.floridadisaster.org/business/planning-for-businesses/> you will be able to create your plan which will only take about 10-15 minutes. On the website click on "Family Plan, Business Plan, or Special Needs Plan" and follow the simple instructions. You will be asked to provide information about your home, family, and pets. Using the information you provide, this website will create a personalized Family Disaster Plan that you can print and save for future emergencies.

- Make prior arrangements to shelter with friends or relatives living in a non-evacuation area or check into a hotel located inland; or, as a last resort only, use a public shelter. Make sure that you take proper identification with you.
- Send a list of friends and neighbors' telephone numbers and copies of important papers to family members in another city.
- Tell family, neighbors, and service agencies where you will stay in an emergency.
- Have a transportation plan for emergencies.
- If necessary, register with Miami-Dade County's Special Needs Evacuation Assistance Registry.
- Review your insurance policies to ensure that you are fully covered. Insurers cease issuing policies when tropical systems are within a certain distance.
- Make arrangements with a kennel or friend to care for your pets. There are shelters that will accept pets, but you should make other arrangements.
- Have a plan to secure your debris or take it elsewhere.
- Take inventory and photos of your property and valuables. Store these photos and other important documents in a waterproof container and take it with you when evacuating.
- Practice your Disaster Plan.

Quick Home Inspection

The following should be done well in advance, not when a storm is approaching.

- Inspect your roof.
- Prune trees well in advance of hurricane season. You don't want to create debris when a storm is near. Make sure branches don't touch your roof or power lines.
- Review your insurance policies for proper coverage.
- Check your shutters (practice installing them, especially if you bought a new home or new shutters).
- Test your generator and chainsaw for proper operation. Know the safety precautions.

<https://www.miamidade.gov/global/emergency/hurricane/generators.page>

Businesses

Our weather can be very unpredictable. Strong storms can develop very quickly, even if they don't develop into hurricanes. Public safety is paramount. If you receive information from the City of Miami Gardens advising that your business should take certain preventative actions, such as pulling umbrellas, tables and chairs, or rolling in awnings, please pay heed to the direction. The City advises that you take an abundance of caution in ensuring that your business and your patrons are safe. Because of the uncertainty of weather developments, decisions may be made asking the business community to make preparations even though storm warnings have not been issued. Please understand that this is in the interest of public safety. When a hurricane warning is issued, Code Compliance Officers and Police personnel will enforce compliance. Remember, once a hurricane warning is issued, you have 36 hours to prepare your business and your home for impact. Being prepared as early as possible can make the difference between secured property and destructive damage.

- Have multiple back-ups of critical data and, if possible, store that off premises.
- Checks, titles and financial information should be stored in water-tight containers, or off premises.
- If a storm is imminent, protect computer and electronic equipment by wrapping it in plastic and putting it away from windows.
- Allow employees adequate time to prepare themselves and their homes.
- Keep emergency contact information for all personnel, and keep it current.

Trees

No tree is immune to storm damage, but with proper pruning, you can reduce the risk. Remember that you must obtain a permit to prune and/or remove trees.

Roof and Gutters

Inspect your roof for proper overflow drainage, especially on flat roofs. Make sure that all drains and gutters are clear of debris. Clogged drains will cause water to pool up on roofs and cause extensive damage. Check for loose rain gutters and drain spouts and secure them.

Get Ready

Prepare for hurricanes as early as possible.

Once a storm's path is forecasted to land near South Florida, begin to monitor information about the storm and be prepared. Fill up your vehicle with gasoline and be sure to have extra cash in the event of power outage.



Before Evacuating, Secure Your Home, Condo, Apartment or Business

- Take down and bring in any signs, tables, garbage cans, plants, furniture, umbrellas, and other loose and/or unsecured structures from outdoors, including all balconies.
- Board up windows and glass doors. **(DO NOT TAPE WINDOWS** and do not leave any windows or doors ajar).
- If you live in an apartment or condo, securing your windows and doors will minimize damage to your unit; however, unsecured windows and doors of neighboring units can cause damage to your unit too. Please keep this in mind when preparing your home or apartment unit before evacuating.
- Fill medical prescriptions.
- Fill propane gas and car gasoline tank.
- Unplug TV/computer and bring antenna and satellite dish inside.
- Add extra chlorine to your pool.
- Turn off electricity to pool equipment and cover pump.
- Move furniture and electronics away from windows and cover with plastic.
- Pull curtains, blinds and shutters.
- Turn your refrigerator to its coldest setting if you choose to leave it on.
- Place valuables in waterproof containers and store in high places.
- Turn off gas appliances and shut-off valve inside the house.
- Turn off water valve at your property.
- Turn off breakers to major appliances/electronics to avoid a power spike when electricity is restored.

Two-week supply of food/drink

Maintain a two-week supply of food and drink for when you return to the City after a storm. Keep it as a part of your emergency preparedness kit (page 10). Include the following items:

- Water and ice
- Special dietary needs/items
- Small containers of canned meat, fruits, soups, etc.
- Dry cereal, crackers and bread
- Granola/cereal/protein bars, nuts, peanut butter
- Canned or bottled juices
- Dry or non-refrigerated milk
- Baby food/formula (if applicable)
- Pet food

Personal & Family Emergency Preparedness Kit

Keep a kit at your home with the following suggested items in it. Some of these items will be needed to secure your home; some you will take with you when you evacuate; and others will be needed once the storm has passed and you are allowed to re-occupy your home.

- Radio/TV/Fan (battery-powered)
- Flashlight (s)
- Batteries
- Can opener
- Matches or lighter
- Two-week food & drink supply (See page 9)
- Prescription medicines (one month's supply)
- Baby diapers and incontinence pads (if applicable)
- First-aid kit
- Spare keys to home and vehicles
- Tools (hammer, screw driver, pliers and nails)
- Maps of the City, County and State
- Toiletries
- Plastic garbage bags
- Zip lock bags
- Paper plates
- Napkins or paper towels
- Disposable eating utensils
- Toilet paper
- Emergency cooking facilities
- Sternos
- Propane for gas BBQ grills
- Lanterns
- Fuel stored in an approved container outside
- Fire extinguisher
- Bleach (without lemon or any other additives)
- Water purification tablets
- Rain gear (clothing and shoes)
- Seasonal clothing for a few days
- Blanket and pillows
- Mosquito/insect repellant and killer
- Sunscreen
- Also consider: rope, an inflatable raft, life preservers, a tarp, sleeping bags and blankets, duct tape, and mosquito netting.

Pet Kit

- Pet (s) should have proper ID (microchip, collar with tag) including name, address and phone number.
- Up-to-date veterinarian records (vaccinations, medical history, any existing medical conditions with prescriptions, proof of ownership, and current photos). Updating your pets' vaccines during an emergency could prove challenging, so plan ahead.
- One-month supply of medications
- Flea & tick prevention/treatment
- Two-week supply of food and water; can opener if necessary
- Toys, treats and blankets to comfort animals
- Proper leash & collar for each pet
- Appropriate pet carrier per pet
- One-month of litter with pan & scoop

Emergency Suitcase / “Go-Bag”

Keep an emergency suitcase / “go-bag” ready at all times that you can take with you in the event of an evacuation or for any natural disaster. Keep important documents sealed in an airtight bag. Be sure to take your own supply of non-perishable food.

WATERPROOF BAG OR BOX FOR ALL IMPORTANT DOCUMENTS:

- Proof of residency/business
- Driver license
- Insurance policy
- Birth/marriage certificates
- Bank accounts
- Mortgages
- Copies of prescriptions
- Phone numbers of family, friends, physician, pharmacy, caregiver and business/ employer contacts

OTHER ITEMS TO TAKE:

- Blankets and pillows
- Essential personal items such as prescription drugs, toiletries, dentures, hearing aids, eye glasses
- Change of clothing
- Battery-powered radio/TV
- Extra batteries
- Cooler with ice/water supplies
- Non-perishable food (see page 9)
- Toys/books/activities for kids

Pets—DO NOT LEAVE YOUR PET AT HOME

Whatever plans you make for yourself, be sure to do the same for your pets.

Miami-Dade County offers pet-friendly evacuation centers for families to go along with their furry friends, up to three pets per family. Evacuation centers, however, are shelters of last resort. They are not the most comfortable environment and if your pet does not get along well with other pets, please remember that you and your pet may be in close quarters with others. Pet-friendly evacuation centers accept more than just cats and dogs. They also accept birds, ferrets, gerbils, guinea pigs, hamsters, mice, rats and rabbits (small-sized, under 10 pounds, such as California or Dutch breeds). Evacuation centers will be announced as needed. You must bring proof of updated vaccination and medical history, and other information about your pet to the pet-friendly centers, should you choose to shelter there. For more information, contact the Miami-Dade County Answer Center 311 or log on to https://www.miamidade.gov/animals/library/disaster_tip_sheet_eng.pdf.

Some hotels are pet friendly and allow pets during a storm. For a list of participating hotels, go to www.petswelcome.com. Contact your veterinarian or the Humane Society for additional assistance. Make sure that your pets stay in a comfortable environment, wearing proper identification, with access to enough water and food for two weeks. Keep a current photo of your pet (s) with you. Do not leave your pet on a leash outside during a storm.

Shelters

Miami-Dade County Emergency Management partners with Miami-Dade County Public Schools and the American Red Cross to operate Hurricane Evacuation Centers. The locations are not pre-determined. A list of shelters will be made available through the Miami-Dade County Emergency Operations Center as soon as they become available. Shelter announcements will be made by local media, online at www.miamigardens-fl.gov or by calling 311. The shelters are not intended to be temporary housing. After a disaster, assessments will be made with local emergency managers as to continued and other shelter needs. If you need to evacuate, it is important to observe the COVID-19 Preventive Measures in the Evacuation Center.



Review your family's emergency plans to see if they should change due to coronavirus.



FEMA Ready®



PROTOCOL FOR THE ACTIVATION OF EVACUATION CENTERS DURING THE COVID-19 PANDEMIC

Once an evacuation center is opened, evacuees will be asked to follow the guidelines set by the Center for Disease Control and Florida Department of Health. Individuals entering the evacuation center can expect to be screened for fever, cough and shortness of breath. If you have these symptoms, you should inform evacuation center staff when you arrive. Signage will be posted outlining the rules evacuees must follow.

Evacuees must adhere to the following evacuation center rules during the COVID-19 pandemic:



You will be screened prior to entering the evacuation center and rescreened during your time there. If you show signs of illness, you may be separated into an isolation area away from other evacuees.



Spend the majority of your time in your assigned spaces. When leaving your assigned space, ensure social distancing by staying 6 feet away from others.



Evacuees must wear a face covering. Wearing a face covering is not a substitute for physical distancing.



Wash your hands regularly with soap and water for 20 seconds or utilize hand sanitizer.



Maintain social distancing of 6 feet while in common areas.

EVACUATION CENTER



For more information go to miamidade.gov/hurricane

Hurricane Evacuation Bus Pick-up Stop: NW 199 Street and NW 37 Avenue for the mobile home park community.

The City of Miami Gardens will begin evacuation procedures as soon as there is an Evacuation Order from the state and county for the mobile home park on NW 199 Street and NW 37 Avenue. If you have not made prior arrangements to stay somewhere a hurricane evacuation center is a shelter of last resort.

Miami-Dade Transit buses will provide free transportation to shelters at this location. Buses that will transport people for hurricane evacuations will have a special notice on the front of the bus where the route information is displayed. Remember that pets are not allowed to go to general population shelters and therefore will not be allowed on the bus. Buses run continuous routes until tropical storm force winds arrive.



During a Hurricane

If an Evacuation Order is issued, everyone should evacuate. However, if you were not able to leave before the onset of storm conditions, notify family and friends of your situation.

SAFE ROOM

If you did not evacuate prior to the arrival of tropical storm conditions, although this is strongly ill-advised, you must shelter in place. In a high-rise building, you should shelter on the lower levels, but not on the first three levels. Hurricane winds increase at higher elevation. Stay in an interior room or hallway where there are no windows. If there are no rooms without windows, stay as far away from windows and doors as possible, and consider sheltering in a closet.

Keep immediate emergency supplies with you that include at minimum: a battery-powered radio, flashlight, batteries, important papers in a zipped plastic bag, and a fully-charged cellphone. It is also advisable to have extra batteries or a non AC-powered battery charger.

STAY INFORMED

The most important thing you can do during a storm is to monitor sources with information related to the emergency. With a battery-powered radio you can tune in to available local news media for updates on the situation and listen for important notifications that can keep you safe.

EMERGENCY CALLS

The City of Miami Gardens Police and Miami-Dade County Fire Rescue stop all emergency operations at the arrival of Tropical Storm forced (40 mph+) winds. Following a hurricane, emergency calls may be very limited due to flooding, downed power lines, and limited street access. There will likely be fewer personnel available as well. 911 will be operational for emergency calls, but response will be affected. This is why it is important to heed an Evacuation Order.

AFTER A STORM

Re-entering the City

Please be patient. Public safety is the number one priority. Listen to the local news media for possible road closures and curfews. Do not attempt to return until a Reoccupation Order is issued.

A Reoccupation Order can take hours, days or weeks depending on the severity of damage to roads, bridges and buildings. After the Order for reoccupation to the City is issued, you will have to provide proof of residency (driver's license and/or utility bill with current address) to roadblock officials for re-entry. This is done to protect your home and/or business during recovery.

RECOVERY

- Find out if the authorities have declared the area safe.
- Watch for debris on the road while driving. Drive slower than usual.
- Return to your pre-determined assembly point and/or contact your pre-established out-of-area contact person. *(This should be part of your preparedness plan)*. Make sure all family members have been accounted for and let others know of your status.
- Make sure the main electrical switch to your home is off before entering the structure.
- Be careful when entering a structure that has been damaged.
- If you suspect a gas leak, leave immediately and notify the gas company.
- If possible, listen to the radio or contact authorities to find out if sewage lines are intact before turning on the water or using the toilet.
- Report utility damaged to the proper authorities.
- Continue to monitor your local news for up-to-date emergency information such as boil water advisories.

- Check www.miamigardens-fl.gov

Twitter: CityofMiaGarden

Facebook: Miamigardensfl

Instagram: Cityofmiamigardens

Safety Tips

Many injuries occur after the storm. To avoid injury, use common sense and wear proper clothing, including clothes with long pants, gloves, safety shoes or boots and eye protection.

DOWNED POWER LINES

Stay away and do not touch downed power lines. Stay away from standing water that may have active electrical currents. Although you may be without power in your home/business, it does not mean the lines are not active.

GETTING AROUND

Driving is strongly discouraged in the aftermath of a storm. Crews will be out to make damage assessments and City officials will determine if the streets are safe for travel. If you must travel before it is deemed safe, drive slowly, be aware of your surroundings and treat all intersections as four-way stops. Some roads may be restricted. Curfews may be imposed.

GENERATOR USE

DO NOT operate a generator indoors, on balconies or near open windows. Make sure that the generator is running in a well-ventilated area. Many people die from carbon monoxide poisoning every year due to improper generator use. Read instructions and use with caution.

TREE TRIMMING

Use caution when operating power equipment (i.e., chain saws). Follow the manufacturer's instructions and wear safety gear (i.e., goggles and gloves). Stay clear of those using manual or other tools to cut trees. Avoid back injuries by using mechanical assistance to move debris that is too large to move manually.

FOOD

If you are concerned that your food may have spoiled, when in doubt, throw it out. For additional food safety information, call the toll-free USDA/FSIS Meat and Poultry Hotline at 1-888-674-6854.

INSECTS

Uprooted insects and mosquitoes thrive in post-storm conditions. If you are without power, it is likely you will have windows and doors open for extended periods of time. Use mosquito repellent and nets, also spray entrance areas with insect killers.

SUN AND HEAT EXPOSURE

You will be exposed to more heat and sun, especially if you are without power. Wear sunscreen, drink plenty of water and try to keep cool by staying under shelter. It is important that you wear protective clothing. A portable battery-powered fan will make you feel more comfortable.

Debris Removal

The City's priority is to clear major roadways of storm debris immediately following a hurricane as soon as it is safe. Other roads are cleared thereafter.

A courtesy single-family home residential storm debris collection may be deemed necessary. If a special collection is issued, please separate vegetation debris from other storm-related trash and place neatly on your curb. This will facilitate and expedite the collection service.

Property Damage and Emergency Building Permits

If your home is deemed uninhabitable by the Building Official, you must leave your home until proper repairs are completed. If necessary, the Miami Gardens Building Department will issue emergency building permits due to storm-related damages to expedite repairs. Once City Hall is reopened, the department is located on the ground floor.

Direct Assistance

Individuals and families may get assistance from a number of organizations, including:

- American Red Cross
- Salvation Army
- Other volunteer organizations, such as faith-based groups

These organizations provide food, shelter and supplies, as well as assist in clean-up efforts. In the most severe disasters, the federal government is also called in to help individuals and families with temporary housing, counseling (for post-disaster trauma), low-interest loans and grants, and other assistance after assessments are made.

The federal government also has programs that help small businesses. Most federal assistance becomes available when the President of the United States declares a "Major Disaster" for the affected area at the request of a state governor. Log on to <https://www.fema.gov/disaster-assistance-reports>. FEMA will provide information through the media and community outreach about federal assistance and how to apply.

IMPORTANT FLOOD PROTECTION INFORMATION

It can flood anywhere!

Although approximately half of the City is in a flood hazard area, floods can happen even in low risk zones. Know your flood hazard! Call the City number below to see if you are in a Special Flood Hazard Area, also known as a flood zone. These areas are more likely to flood during a severe rain event or hurricane. The city also provides other map information such as depth of flooding, chronically or historically flooded areas, how floodplains naturally function, and special flood related hazards. Please call 305.914.9091 for more map information.

Always have flood insurance! In a low risk zone, flood insurance can be purchased for around \$350 per year. Flood insurance is an excellent investment in the safety of your home! Contact your insurance agent for quotes. The City also offers technical assistance with flood insurance questions; please call 305.914.9091 and you will be directed to an insurance expert.

Always be aware when heavy rainfall occurs. Turn around if you see an area or road so flooded that you cannot see the road. It is better to be safe than sorry! Have a flood or hurricane plan ready in case flooding occurs, so your family knows what to do in the event of a flood. Pay attention to television and radio updates on where a storm is going, and how strong it might be.

Be ready for the season! Elevate utilities, appliances and furniture before a flood occurs. Police your yards and storm drains in the street before the hurricane season. Call the City's Public Works Department, at 786.279.1263 if you see street drains clogged. You can even elevate your home or use other flood protection methods to make your home less vulnerable to flooding.

Always get a building permit! Most repairs in the City require a construction permit. Check the Building Services Division at 305.622.8027 before you start repairs to your home or business. Also call the Building Services Department if you witness construction without a permit. Remember: houses built without permits may result in houses that cannot withstand heavy flooding or wind from a storm. This type of illegal construction can fail and cause harm to other houses on the block!

Floodplains are beneficial to our community: Floodplains usually are the lowest areas in our community. Floodplains serve to store and dispose of excess rainfall, regulate that rainfall so that flooding is reduced, and floodplains allow rainfall to percolate through the ground and recharge our drinking water supply. Please do not pollute our floodplains, and keep them as they are, for the benefit of us all.

Only rain down the drain! Section 30-16 (d) of the City's Code prohibits the discharge of anything but rainwater into our city's storm sewers or surface waters. If you see anyone discharging anything else, please contact the city at 305.914.9091 to report these violations.

Please also take advantage of the various flood-related services Miami Gardens provides. Some of these services are listed below.

Flood protection assistance: Do you have flooding inside your property? Call the city and we will meet with you for free to check your property and see if there are ways you can protect yourself from flooding. Call 305.914.9091.

Sources of financial assistance: The City has lists of possible grants and other types of assistance to help residents help themselves. Call 305.914.9091 for further information.

Public Warnings When a Storm Threatens: Please stay aware of the various media sources that warn the public when a storm threatens. Please also listen to the City's AM radio station, 970 AM, for directions and information on what the city will be doing to protect residents. Warnings for hurricanes can be put out hours in advance of a storm, but for events such as tornados, quick direction and response may save lives and property.

When receiving such warnings, it is a good idea to start to prepare your property for the event. Police your yards, move patio furniture indoors, secure garbage cans, call relatives to let them know where and how you are, elevate any valuable furniture, and if time permits secure food and water.

For information on any of the topics listed on this fact sheet, please contact the Floodplain Management Program, at 305.914.9091



IMPORTANT RESOURCES

Information related to the emergency, such as where to receive assistance, will be provided through radio, television or newspapers, as long as those sources are available following a hurricane. In case all communications fail after a hurricane, public safety personnel, along with CERT and other volunteers, will disseminate information via flyers within the neighborhoods.

Agency/Organization	Phone	Web Address	COVID-19 Web Address
CITY OF MIAMI GARDENS EMERGENCY INFORMATION LINE	(305) 620-6171	https://www.miamigardens-fl.gov/142/Contact	
MIAMI GARDENS POLICE DEPARTMENT	305-474-MGPD 305-474-6473	https://www.miamigardenspolice.org/516/Police-Department	https://www.miamigardenspolice.org/DocumentCenter/View/3907/Declaration-of-Local-Emergency-
MIAMI-DADE COUNTY EMERGENCY EVACUATION ASSISTANCE PROGRAM	305-513-7700 / TDD: 305-468-5402	https://www.miamidade.gov/global/emergency/hurricane/home.page	https://www.miamidade.gov/global/initiatives/coronavirus/home.page
STATE OF FLORIDA EMERGENCY INFORMATION LINE	1-800-342-3557	https://www.floridadisaster.org/default/	https://www.floridadisaster.org/covid19/
FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)	1-800-621-3362 / TTY: 1-800-462-7585	https://www.fema.gov/	https://www.fema.gov/coronavirus
MIAMI-DADE COUNTY ANSWER CENTER	311 or 305-468-5900 or 305-592-3115	www.miamidade.gov/fire/emergency-management.asp	https://www.miamidade.gov/global/initiatives/coronavirus/statements.page
FLORIDA STATE EMERGENCY RESPONSE TEAM-CERT AND VOLUNTEER INFORMATION	305-673-7736	https://www.volunteerflorida.org/emergency-management/	FLORIDA STATE EMERGENCY RESPONSE TEAM-CERT AND VOLUNTEER INFORMATION
TRAFFIC INFORMATION FDOT 511 South Palm Beach	561-588-8889	www.FL511.com	https://www.fdot.gov/agencyresources/emergency.shtm
SALVATION ARMY EMERGENCIES	1-800-SAL-ARMY (800-728-7825) 911	salvationarmyusa.org	https://www.salvationarmyusa.org/usn/covid19/
COMMUNITY INFORMATION (FAMILY SOCIAL SERVICES)	211-TTY: 305-644-9449	http://211.org/	http://www.211.org/services/covid19
AMERICAN RED CROSS	305-644-1200	https://www.redcross.org/local/florida/south-florida.html	https://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/coronavirus-safety.html
HUMANE SOCIETY OF MIAMI	305-696-0800	humanesociety.org	https://www.humanesociety.org/resources/coronavirus-covid-19-faq
FLORIDA POWER & LIGHT (FPL)	1-800-4-OUTAGE	www.fpl.com	https://www.fpl.com/coronavirus.html
FPL (MIAMI-DADE COUNTY)	305-442-8770		
AT&T	611(for ATT Customers dialing from their device)/ 800-331-0500	https://www.att.com/support/	https://www.att.com/help/covid-19/
CITY GAS	800-993-7546/ 305-693-4311	www.floridacitygas.com	https://www.floridacitygas.com/coronavirus.html
TECO PEOPLE'S GAS	305-940-0139	www.peoplesgas.com	https://www.peoplesgas.com/COVID.php
ATLANTIC BROADBAND CABLE	305-861-1564	https://atlanticbb.com/	https://atlanticbb.com/keeping-customers-safe-and-connected-covid-19
POISON CONTROL	1-800-222-1222	https://www.poison.org/	https://www.poison.org/press/poison-control-preserves-covid19-resources-2020
FOOD SAFETY	1-888-674-6854	https://www.fsis.usda.gov/wps/portal/fsis/programs-and-services/contact-centers/usda-meat-and-poultry-hotline	https://www.usda.gov/coronavirus
NATIONAL WEATHER AND HURRICANE CENTER		www.weather.gov or www.nhc.noaa.gov	

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